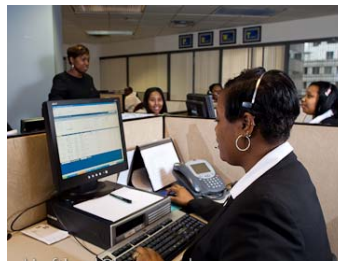
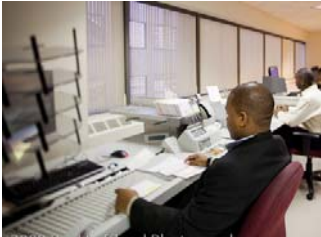




**NATIONALLY RECOGNIZED PARTNER OF CHOICE
HIGH PERFORMANCE DOMESTIC OUTSOURCING**



PRWT Services provides turnkey essential services, expert consultation and technical support to innovate customer service and back office operations. We provide our customers and partners:

- Operational & Financial Scale
- Go to Market Partnership
- Highest Quality & Transparency
- Domestic Staffing with Fair Living Wages
- Flexible Co-Located or Center-Led Models
- Minority-Owned Business Certifications



BUSINESS PROCESS SOLUTIONS
Turnkey program management



MANAGED SERVICES
Essential support services



DOCUMENT PROCESSING
End to end life-cycle management



AUTOMATION
Enterprise productivity solutions

**PUBLIC SECTOR ■ TRANSPORTATION ■ HEALTHCARE
INSURANCE ■ UTILITIES ■ CORPORATE SOLUTIONS**

PRWT Services, Inc.
T (215) 569—8810
sales@prwt.com
www.prwtbps.com

PRWT Services, Inc. (PRWT) offers customers a full-range of solutions and service capabilities that result in higher quality, better compliance, improved operational efficiencies, and guaranteed year over year cost savings. Our proprietary *Staff-Operate-Transfer* approach, fair & living wage and pay for performance compensation, and total quality management (TQM) practices allow clients to confidently migrate existing operations from a fixed to a variable-cost with lower risk.

BUSINESS PROCESS SOLUTIONS



PRWT provides turnkey program management solutions to address complex customer service, regulatory compliance and financial service level requirements at the lowest total cost.

- PUBLIC SECTOR** ■ Electronic Benefits, *ARRA* Programs
- TRANSPORTATION** ■ Toll Operations, Parking Programs
- HEALTHCARE** ■ Medicaid, Dental Disease Management
- INSURANCE** ■ Enrollment: Scan, Validation, Fulfillment
- UTILITIES** ■ Summary Billing, Supplier Clearinghouse
- CORPORATE** ■ Rebate Processing

DOCUMENT PROCESSING



PRWT supports end-to-end lifecycle document processing with process knowledge, co-located staffing and technical expertise for guaranteed quality and cost savings.

- Mailroom Operations (USPS, Parcel, Inter-office)
- Remittance Lock-box Processing (AR, Claims)
- Scanning and Data Entry (Correspondence, AP)
- Reprographics Production (Digital and Prepress)
- Managed Print Management
- Records Management (On-site / Off-site)
- Shipping & Receiving (DOT, IATA, Global)
- Print Fulfillment & Inventory Management

MANAGED SERVICES



PRWT offers domestic essential support services for customer care and back office operations via co-located or national service centers to improve the quality, efficiencies and reduce cost.

- Walk-in Customer Service Centers (Window, Kiosk)
- Call Center (Inbound Customer Care, Help Desk)
- Scan & Entry (Correspondence, Applications)
- Remittance Lock-box Processing
- Collections (1st or 3rd party)
- Pick – Pack Fulfillment
- Asset Tracking Management (Barcode, WiFi, GPS)
- Equipment Specification and Selection
- Facilities Management (via US Facilities, Inc.)

AUTOMATION



PRWT enterprise productivity tools rapidly innovate workflow to eliminate bottlenecks, maximize workforce productivity, visibility and ensures the fastest turnaround cycle-times.

- Software platform offers a seamless set of technology
 - Structured & unstructured content
 - Rules-based workflow
 - Dashboards and business visibility
- Modern equipment enables self-service and consolidation of activities to reduces labor
 - High volume scan and document handling
 - Cashless disbursement cards
 - Kiosks
- Custom web development



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